

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



Month	August 25	Report date	31/08/25	Person	Steve Shaw
-------	-----------	-------------	----------	--------	------------

This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see www.manorroval.org/security

Ranger Reports

	Report Type: Graffiti
<p>Commentary</p> <p>01.08.2025 11:35:29 - Crawter's Brook Park</p> <p>whilst on patrol of crawters brook I have found graffiti that has already been reported a few weeks ago this was sent to facilities.</p>	


	Report Type: Anti Social Driving
<p>Commentary</p> <p>03.08.2025 10:24:28 Locations Crompton Way Type Dangerous/Antisocial Driving</p> <p>Details Signs of antisocial driving located front of the following business (Papergraphics) Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


	Report Type: Anti social Behaviour
<p>Commentary</p> <p>01.08.2025 14:32:58 Locations County Oak Retail Park Type Anti social behaviour</p> <p>Details Whilst on patrol I was called from B&M to come to the county oak car park as there was a disturbance, as I arrived I could hear people shouting and swearing, I noticed a range rover black reg number MRXXX and a blue vauxhall Corsa GYXXX the 2 females was arguing over a parking space this spiralled out of control as it was becoming heated as the father of the Corsa arrived and provoked the situation I managed to get the landrover owner to leave eventually as she had a child with her. the other party then left after a short time police was called on 999 but the situation resolved so the police stood down. body cam footage is available.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Street Cleanliness
<p>Commentary</p> <p>03.08.2025 10:28:48 - Crompton Way</p> <p>Signs of fly tipping identified at the above business location.(By - pass leading to Green Lane Subway).</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Street Cleanliness
<p>Commentary</p> <p>03.08.2025 10:45:49 - Faraday Road</p> <p>Rubbish located in places at the above business location.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Anti Social Driving
<p>Commentary</p> <p>03.08.2025 18:23:35 Locations Cobham Way</p> <p>Type Dangerous/Antisocial Driving</p> <p>Details Signs of fresh dangerous /antisocial driving located at the above business location. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


	Report Type: Suspected Vehicle
<p>Commentary</p> <p>03.08.2025 19:22:24 Locations Tinsley Lane</p> <p>Type Dangerous/Antisocial Driving</p> <p>Details I think the black/white (BMW) shown on the pictures below. Could be one of the cars I'd in the Dangerous/Antisocial Driving on the memory stick we received recently.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT





	Report Type: Anti Social Driving
<p>Commentary</p> <p>05.08.2025 12:07:05 Locations Crompton Way Type Dangerous/Antisocial Driving</p> <p>Details Follow -up We attended the following business location, (Papergraphics) to gather any evidence We could on the cars responsible for the anti social driving around the area.We spoke to Head of HS who has promised to review his (CCTV) for any further evidence.A business card was left with him, to contact us if and when he does his review.He did highlighted that the guy who does the(CCTV) is on holiday,so it could be a while before he gets back.</p>	

	Report Type: Suspicious Behaviour
<p>Commentary</p> <p>06.08.2025 13:42:16 Locations Rutherford Way Type Suspicious Behaviour</p> <p>Details At 13.13hrs we received a call on the phone, to attend the following business (PJB) Electrical Ltd. Regards to an unknown male,who was seen on camera climbing onto the roof of the above business mentioned. We proceeded to the location immediately, but no one matching the discription given was located onsite.We called back the owner,whom had called us earlier. And explained to him the outcome of our attendance. With everything under control,we then stood down and returned back to normality, without any further issues.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


	Report Type: Anti – Social Driving
<p>Commentary</p> <p>. 06.08.2025 13:53:13 Locations Cobham Way Type Dangerous/Antisocial Driving</p> <p>Details Signs (Dangerous/Antisocial Driving located at the following business location. (Gatwick International Distribution Centre) Cobham Way.</p>	


	Report Type: Parking
<p>Commentary</p> <p>06.08.2025 14:00:01 – Cobham Way</p> <p>This Caravan,has been located directly Infront of the following business (Speedy) main office at the following location (Gatwick International Distribution Centre). Not sure bosses are aware of it being there,but its visible.I think it could belong to one of the employees, no idea</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT


	Report Type: Bus Patrol
<p>Commentary</p> <p>06.08.2025 14:26:19 Type of Patrol Foot Patrol</p> <p>Locations Manor Royal Road</p> <p>Details Rangers exploring the new (Manor Royal) Central Bus stop.</p>	
	Report Type: Damaged Sign
<p>Commentary</p> <p>06.08.2025 15:13:42 - Manor Royal Road</p> <p>Broken Flag outside the (Bus stop) of the following business (Thales) see photos attached.</p>	
	Report Type: Bus Patrol
<p>Commentary</p> <p>06.08.2025 15:15:59</p> <p>Type of Patrol Bus Patrol</p> <p>Locations Gatwick Road</p> <p>Details Rangers engaging with local transport around Manor Royal.</p>	
	Report Type: Anti – Social Driving
<p>Commentary</p> <p>08.08.2025 11:53:13 Locations Crawter's Brook Park</p> <p>Type Dangerous/Antisocial Driving</p> <p>Details whilst walking through crawters brook at the entrance there are signs of antisocial driving from bikes or scooters possible E-bikes.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT


	Report Type: Parking
<p>Commentary</p> <p>10.08.2025 10:47:21 - Kelvin Lane</p> <p>Signs of people sleeping inside this vehicle - windows all blocked out.</p>	

	Report Type:
<p>Commentary</p> <p>10.08.2025 11:38:59 Locations Crompton Way Type Dangerous/Antisocial Driving</p> <p>Details Signs of drifting located at the following business location (Papergraphics) Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Child Welfare
<p>Commentary</p> <p>Locations Acorn Retail Park Type Child welfare</p> <p>Details On the 10/08 2025, at around 12.30 pm, I received a call on the radio to attend the following business location (Acorn Retail park). Upon my arrival, I was approached by the security, from the following business (Smyth's Toys). Who highlighted to me an incident where a male of Pakistan origin tried to touch a child whilst she was shopping with her mum at the following business (Aldi). There was a large gathering inside the car park as word spread. I went inside (Aldi) where the male was being held. He told me his version of events. I told him that the police, after watching the (CCTV) will decide what happens next. The police arrived, so I stood down, allowing the police to carry out their investigation. Footage of my attendance can be located, on my bodycam for future evidence if needed. Badge no# from some of the attending Police Officer's (EB944 - EB119) Escalated Emergency (999)</p>	

	Report Type Crime / Recovery
<p>Commentary</p> <p>10.08.2025 14:18:40 Shops B&M Recovery £1 - £100</p> <p>Details £71.69 was recovered at the following business, no arrest was made.</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Anti – Social Driving
<p>Commentary</p> <p>10.08.2025 18:37:39 Locations Cobham Way Type Dangerous/Antisocial Driving</p> <p>Details Signs of car drifting located at the following business location (Gatwick International Distribution Centre - Front of Co- ordination)</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


	Report Type: Street Cleanliness
<p>Commentary</p> <p>12.08.2025 17:44:24 - Woolborough Lane</p> <p>litter / broken (Lime Bikes),located in places at the above business location.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Crime
<p>Commentary</p> <p>12.08.2025 19:44:48 Locations County Oak Retail Park Type Crime</p> <p>Details At about 18.30 pm,we received a call on the radio to attend the following business (B&M).Upon arrival we were informed about an incident, where a IC1 female walked out of the store with a unknown amount of unpaid items. When we arrived, the female in question was seen standing outside (Costa Coffee). We calmly approached her,and question her. She confirmed that she was inside the store but denied that she had taken anything. We then called the (B&M) staff,whom had reported the incident. He then came out,and identified the female, but she was still denying that she had taken anything. There was another 1C1 female who was also inside the car park with two infants. Turned out they were together, and the (B&M) staff identified his stuff in a (Silver Renault Clio) that they were driving. At this time the car in question was heading towards the carpark entrance. From about 80 yards away. My colleague Matthew signalled the driver to stop. She did slow down but then started speeding towards my colleague. In the process of her doing so,my colleague had sustained an injury to his Right hand, But the car didn't stopped,she continued driving towards London Road. We then turned back our attention,to the female that was indentified on the store (CCTV). As we explained to her that the police will be informed,she claimed she doesn't know who was driving the car with the stolen items, although it was clear that they were together. She then began to walk towards London Road. We observed her for sometime, until we lost sight of her.With every thing back to normal, we stood down. Footage of this incident,can be located on both Rangers bodycam for future evidence if needed.The police was also called,and the incident was reported - reference number as follows SXP - 20250812-1336.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Parking
<p>Commentary</p> <p>13.08.2025 11:25:20</p> <p>Locations County Oak Retail Park Type Parking</p> <p>Details Whilst on foot patrol at the above business location, we came across a (Audi TT) that was parked with the handbrake down. The TT was jam up against another vehicle, but the owner returned shortly, and asked my colleague remove the car, but no damages was located on the other vehicle. So we then stood down, and returned back to normality.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Welfare
<p>Commentary</p> <p>13.08.2025 11:57:40 Locations County Oak Retail Park Type Welfare</p> <p>Details Whilst on patrol at the above business location, we were approached by a 1C1 female with her young infant. Whom had locked herself, out of her 450 Electric Mercedes. Because her phone was also locked inside the car, we gave her a call so she could call her sister. We then stayed with her as she tried calling her husband and Mercedes. The dealer where she bought the car from, was very unhelpful, and was telling her to break the door glass. Fortunately she got in touch with her sister in - law who then brought her the spare keys from home about a hour after. Once she got her keys, we then stood down, but was praised for the sympathy we had shown towards her. She took our business card, and promised to send the company an applause for the Rangers.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type:
<p>Commentary</p> <p>15.08.2025 11:18:10 Locations Crompton Way Type Dangerous/Antisocial Driving</p> <p>Details further to many reports already done Crompton way is still having issues with antisocial driving which is effectively causing damage to to papergraphics land and surrounding road ways.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT




	Report Type: Street Cleanliness
<p>Commentary</p> <p>15.08.2025 12:04:05 Locations Woolborough Lane Type Street cleanliness</p> <p>Details this week we reported 2 E-scooters to the police as a possibility they have been stolen they have lime+Uber eats on them the scooters are still in the same place so I have asked the maintenance team to pick them up as no further contact has been made to the rangers I also sent a separate report to the local PCSO but no reply from this!! I am now waiting to see if I get a reply from the maintenance team.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Crime
<p>Commentary</p> <p>15.08.2025 12:32:39 Locations County Oak Retail Park</p> <p>Details called by Currys over the radio link, that an Asian youth male had stolen a mouse mat from the store they gave a discription and I located the individual, I stopped the patrol car on London road as I had seen the individual at the end of next unboxing something, as I approached the male who seemed shocked that I was there, he was wearing a black top black trousers white trainers black hair with a black rucksack, I asked if he had stolen the item that was against the wall he was nervous and he didn't know what to say he eventually said he had and handed me a boxed item and an unboxed item both mouse mats, I asked if he had anything else on him he replied no, turns out only one item belongs to Curry's county oak, the other item is from pound land in Crawley town as the individual told me that he had taken lions bars in a box from the store of pound land. I have taken only the mouse mats, Curry's checked the stock and the don't sell the boxed mouseat I would assume this is from pound land</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	



	Report Type: Crime
<p>Commentary</p> <p>15.08.2025 15:30:41 Locations County Oak Retail Park Type Crime</p> <p>Details call from boots saying they had a theft of facial products I looked around the area for them I did locate the 2 females (one wearing a long grey dress and the other in a black sleeveless top blue jeans). Both intoxicated I asked them if they could show me their bags to look into but the cream from boots was not in them, I then left them to carry on I returned to boots and told them that the item was not recovered</p>	




MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Security Checks
<p>Commentary</p> <p>15.08.2025 17:51:22 Locations Crawley Business Quarter Centre Type Security Checks</p> <p>Details went into the premier Inn to see if they are still having issues with people sleeping in the toilets and graffiti problems every thing is ok no issues at present spoken to the manager.</p>	
	Report Type: Graffiti
<p>Commentary</p> <p>. 16.08.2025 15:18:46 - Fleming Way</p> <p>Graffiti located on transmitter box on the pathway next to the Base on Fleming Way.</p>	
	Report Type: Street Cleanliness
<p>Commentary</p> <p>. 17.08.2025 18:43:33 - Kelvin Way</p> <p>Rubbish located in places at the above business location.</p>	
	Report Type: Anti – Social Driving
<p>Commentary</p> <p>17.08.2025 19:03:52 Locations Crompton Way Type Dangerous/Antisocial Driving</p> <p>Details Signs of dangerous) antisocial driving located inside car park, rear of the following business (Gamesman).</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	





MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Crime/ Recovery
<p>Commentary</p> <p>19.08.2025 17:00:18 Locations County Oak Retail Park</p> <p>Details About 15:10 pm, we received a call on the radio to attend the following business (TK maxx). Whilst on route,we were advised about a incident,where a IC4 unknown male, attended the above business location and stole items before leaving the store. We managed to catch up with unknown male ,on(London Road).At first he was denying that he had been into the above business mentioned. But after a few more questions,he then admitted that, he had actually been inside the store mentioned. The male was found with a bag for life, which was search and four hand wrist watches was found in his possession. The male then told us that he was working for someone in town by the name of(Ice).But because he had lied to us when we first stopped him.We were still unsure so we asked him to let us check his pockets,which he complied with. We then found two bank cards which had different names from what he had given us. A weekly buspass was also found on him, so at this point we called the police, because he was using bank cards that was not belong to him. The unknown male then crouched down,and went inside the bag for life he was carrying, and started to stuff something inside what looks like a metal pipe.We questioned him about what he was doing. He told us that he was a heroin addict,and he was about to smoke some crack. We then reminded him of the situation he is in, and that such behaviour is not tolerated. He then returned his stuff to the bag he was carrying.At this time my colleague,was on the phone to the police.Not long after one police officer arrived, who then took his details and the male was arrested on the spot. About ten minutes later, another two female officers arrived to assist. Shortly after the unknown male was taken away by the female officers, whilst me and colleague along with the male police officer, attended (Tk maxx) together a statement and indentify the stolen items. Whilst at (Tk.maxx) my colleague gave a statement to the police,in regards to what had happened. footage of this incident,can also be located on both (Business Rangers) bodycam for future evidence if needed.Shoulder no# of the attending police officer's EB643/EB061/EA391,Ref no# 1014/18/08/2025.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT


	Report Type: Crime/ Recovery
<p>Commentary</p> <p>20.08.2025 18:12:39 Locations London Road</p> <p>Details At About 16:50 pm we received a call on the radio, about a shoplifter whom had taken items from the following business (Tesco Express).We were given the full discreption, of the Individual - IC1 male wearing all black carrying a yellow bag for life riding a push bike. The male in - question was actually riding towards us,so we waited calmly and made a stop. All the stolen items were recovered the male was unharmed. The police were then called, but refused to attend. We were then left with no choice, but to let him go. But before we do so, we made him apologise to the store manager, which he did. We then in - return gave him back his bag for life and sent him on his way. Staff at the above business were happy with the outcome of the attendance,so we then stood down. Footage of the incident can be located, on both (Rangers) bodycam for future evidence if needed.Police ref - 1085/20/08/25.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	
	Report Type: Anti-Social Driving
<p>Commentary</p> <p>23.08.2025 11:58:04 Locations Cobham Way</p> <p>Details Signs of dangerous and antisocial driving, located at the above business location. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	
	Report Type: Crime/Recovery
<p>Commentary</p> <p>23.08.2025 19:40:09 Shops M&S Recovery £1 - £100</p> <p>Details £60 worth stolen items was recovered at the above business location.</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Street Cleanliness
<p>Commentary</p> <p>24.08.2025 11:09:15 - Faraday Road</p> <p>Fly tipping activities,identified at the above business location.</p>	
	Report Type: Parking
<p>Commentary</p> <p>26.08.2025 12:09:44 - James Watt Way</p> <p>Caravans or sleeping in vehicles</p>	
	Report Type:
<p>Commentary</p> <p>26.08.2025 12:18:33 - Rutherford Way Fly tipping</p> <p>In places at the above business location</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	
	Report Type: Crime/ Recovery
<p>Commentary</p> <p>26.08.2025 13:24:30 Shops Curry's Recovery £100 - £1000</p> <p>Details £200 worth of stolen items recovered at the above business location. Whilst on patrol about 12:50 pm,I was called on the radio by the following business (Curry's). Reports were that two unknown IC4 males,had taken items without paying. Direction of travel was obtained,and both individuals where apprehended on London Road.£200 worth of stolen items was recovered,no one was harm or no arrest was made during this Footage of this incident can also be located on my bodycam, for future evidence if needed.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT


	Report Type: Crime/Recovery
<p>Commentary</p> <p>27.08.2025 18:43:48 Shops Next Recovery £1 - £100</p> <p>Details £38 Was recovered at the above business mentioned.</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details About 6: 35 pm, whilst on foot patrol at the above business location. I observed a unknown IC3 male acting in a suspicious manner. The unknown male then enter the following business (Next),I alerted the staff and we with the presence of the store (LP) the unknown male was approached and challenged. £38 worth of stolen items were found on his possession.Once the items were retrieved, the unknown male was caution,and and was also advised not to returned. Footage of this incident can be located on my bodycam.</p>	

	Report Type: Crime/ Recovery
<p>Commentary</p> <p>27.08.2025 19:39:51 Shops Halfords Recovery £1 - £100</p> <p>Details £97 was recovered at the above business location, no arrest was made.</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details I received a call on the radio, about a group of individuals. Whom had taken a undetirmin about of items from the following business (Halfords) Direction of travel was given, I then track them down, and some of the stolen items were recovered.£97 worth of stolen items were recovered, no harm was caused to any party during this ordeal. Footage of this incident can also be located on my body cam if needed.</p>	

	Report Type: Dangerous Driving
<p>Commentary</p> <p>28.08.2025 10:59:32 Locations Cobham Way Type Dangerous/Antisocial Driving</p> <p>Details Signs of Dangerous and Antisocial Driving shown at the following business Gatwick International Distribution Centre)</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Welfare
<p>Commentary</p> <p>28.08.2025 15:40:00 Locations Acorn Retail Park Type Welfare</p> <p>Details Whilst on foot patrol, I came across a vehicle with it's passenger door window opened.I made a call on the radio to the store's asking them to make an announcement The location and make of vehicle was given, but no one replied.Has it was raining,I stood around for some time,waiting to see if the owner would return. But then stood down nor long after due to the outburst of rain. They're bags and other stuff on display that can also be removed from window.See images attached.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Crime/ Recovery
<p>Commentary</p> <p>28.08.2025 18:48:14 Shops Tk Maxx Recovery £1 - £100</p> <p>Details £83 worth of stolen items recovered at the above business location.</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details Whilst on car patrol I received a call on the radio, from the following business (T.k -maxx). About a unknown IC1 female whom had entered the shop and stolen a undetermined amount of items. I then returned back to the location where the incident had happened(County Oak). The unknown female was located,but had nothing in her possession.With the help of the (Next/Boots Security) the stolen items were recovered from beneath a car, that was parked on the opposite side of the retail park.Value of the items recovered, was a total £84, the unknown IC1 female was then caution and told not to return.</p>	

	Report Type: Welfare
<p>Commentary</p> <p>29.08.2025 11:08:19 Locations Cobham Way Type Welfare</p> <p>Details Parts of the road at the above business location,flooded due to heavy rain. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Graffiti
<p>Commentary</p> <p>30.08.2025 11:26:33 - Fleming Way</p> <p>Graffiti located on transformers at the above business location. Front of the following (Easy Jet)</p>	

To find what else the BID does to make Manor Royal a safer place see www.manorroyal.org/security